

Career at Viega.

# TECHNICAL SUPPORT MANAGER



As a driver of innovation, Viega is one of the most important technology leaders in the installation industry. We develop intelligent systems and integrated digital solutions. Quality is incorporated into everything we do. We believe that this is about much more than supplying pipelines. We turn spaces into living spaces: More comfortable. More intelligent. More secure. More sustainable.

## Your tasks

- Technical subject matter expert on Viega products including piping technology, pre-wall and drainage
- Technical support for UK sales department and customers across Viega product portfolio
- Conducting product training sessions for employees and supporting the implementation customer training sessions
- Preparation and updating of Company technical presentations
- Calculation, sizing and estimation of potable water and heating systems
- Management of technical complaints and on-site consultancy if necessary
- Communication of technical product information to sales department
- Supporting the country manager with detailed technical questions about the products

## Your profile

- You are in possession of a Mechanical Engineering Degree or a comparable qualification
- At least 3 years of professional work experience ideally in sanitary and heating industry
- You can work proficiently with MS office (mainly Word, Excel, and PowerPoint)
- Basic knowledge of CRM and SAP/R3
- Thorough expert knowledge of products
- Strong communication skills
- Consulting skills and strong customer orientation
- Ability to work independently and on own responsibility
- Ability to work in a team to handle different type of people
- Willingness to travel to Germany for technical trainings

## Our benefits

- Intensive familiarisation, followed by a period of close support as you develop your operational and individual ability
- Competitive salary



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